

WHEELS ON WHEELS ACCESSIBILITY STATEMENT

Wheels On Wheels is committed to providing an accessible and inclusive online experience for all users, including individuals with disabilities. Our services exist to support people with mobility needs in living more independent and stress-free lives, as a result accessibility is a fundamental part of our mission. We aim to ensure that our website is usable, understandable, and efficient for every visitor, and that it aligns with the principles of the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA wherever reasonably possible.

WEBSITE DEVELOPMENT

Throughout the design and development of this website, we have taken deliberate steps to enhance accessibility and improve the overall user experience. The site uses a dark-background, high-contrast design to support visitors with visual impairments, paired with clear text spacing, consistent typography, and a minimal use of decorative elements. Interactive components are designed to be easily perceivable and free from low-contrast or flashing content that may cause difficulties for some users. Navigation has been structured to be fully accessible via keyboard, with predictable focus states and logical heading levels that help screen reader users move through the site efficiently and without confusion.

ACCESSIBLE DESIGN

All forms on the website have been created with semantic labels, clear error messages, and appropriately identified required fields to ensure that they can be used effectively with assistive technologies. Functional images and icons include meaningful alternative text, while purely decorative images are kept to a minimum or marked as such to avoid unnecessary interruptions for screen reader users. The website layout adjusts seamlessly across mobile, tablet, and desktop devices, and external features such as Google Maps links are configured to open safely in new browser tabs. Interactive elements are intentionally sized and spaced to accommodate touch-based navigation.

USE OF COOKIES

The website uses only essential cookies that are required for secure login sessions and the stable functioning of the site. No advertising, profiling, or analytics cookies are used, helping to maintain both privacy and clarity for users who rely on assistive tools or simplified browsing environments.

ACCESSIBILITY LIMITATIONS

While we make every effort to meet or exceed accessibility expectations, some limitations may still exist. Certain third-party content, such as embedded maps or external tools, may not fully conform to accessibility standards, as their functionality is outside our direct control. Variations in browser or device behaviour may also affect how some features operate. Additionally, because our site is hosted on PythonAnywhere, some aspects of the hosting infrastructure fall outside our influence, although our own codebase is designed with accessibility as a priority. We continuously monitor the website and remain committed to identifying and resolving accessibility issues as the site evolves.

FEEDBACK

We welcome feedback from users and actively encourage visitors to inform us of any barriers or difficulties they encounter. Anyone who needs assistance, wishes to report an accessibility problem, or requires information in an alternative format can contact us at swanagewheels@hotmail.com.

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